

SIMEON LAM

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SUMMARY

Dynamic Software Engineer with a successful track record in the SaaS and cloud services sector. Proficient in object-oriented programming and adept at applying agile methodologies to drive efficient software development. Skilled in prioritization, consistently delivering high-priority projects on time while exceeding internal and client expectations. Recognized for a people-centric approach and fostering strong collaborative environments. Extensive background in developing robust RESTful API Integration Services.

EXPERIENCE

Software Engineer I

Kantata

July 2021 - December 2023, Irvine, CA

- Led the development of diverse integration platforms, utilizing expertise in integration tools such as Workato, HubSpot, and NetSuite. Leveraged extensive knowledge of APIs to seamlessly connect Kantata's platform with external integrations, ensuring smooth data flow.
- Engineered optimizations within client workflows, achieving a remarkable reduction of over 20% in task usage. Implemented strategic improvements and fine-tuned processes to streamline operations and enhance productivity.
- Adept at driving and navigating pairing sessions with fellow engineers and support teams. Facilitated seamless collaboration, fostering an environment for problem-solving and knowledge exchange. Practiced project management through Agile Kanban methodologies in JIRA.
- Successfully designed and built a sophisticated embedded application using Ruby and Ruby on Rails tailored specifically for client usage. Demonstrated proficiency in delivering custom, user-centric solutions to meet client needs.
- Played a pivotal role in improving technical documentation practices, ensuring clarity in new methodologies, facilitating smoother onboarding processes, and optimizing information retrieval. Mentored new engineers through onboarding and training techniques.

Information Technology Intern

Kantata

September 2019 - June 2021, Irvine, CA

- Instrumental in resolving over 40% of help desk tickets and employee requests spanning diverse software applications such as BetterCloud, Microsoft Office, Apple, Zoom, Google Suite, and Cisco Meraki.
- Demonstrated expertise in troubleshooting and providing efficient solutions across multiple platforms, ensuring smooth operations.
- Managed company software systems, overseeing the setup, provisioning, and maintenance of Apple devices and Zoom Rooms. Played a pivotal role in ensuring seamless functionality and accessibility for employees, contributing to improved productivity and efficiency.

Data Analyst Intern

Storyblaster Inc.

June 2019 - September 2019, Studio City, CA

- Spearheaded data analysis initiatives to validate and verify features within a crowdfunding and audience-building software. Applied analytical skills to identify patterns, providing valuable insights crucial for product enhancement and optimization.
- Demonstrated proficiency in web scraping techniques, extracting essential data from various websites for comprehensive analysis. Played a pivotal role in gathering critical information necessary for informed decision-making and feature validation.
- Excelled in fostering a creative mindset, continually learning and adapting within a dynamic startup environment. Leveraged adaptability to navigate challenges and contribute effectively to the company's objectives, showcasing a proactive approach to problem-solving.

PROJECTS

Kantata Connect

Kantata • <https://www.kantataconnect.com/> • April 2023 - September 2023

- Smoothly led the development of embedding Workato's Integration Platform onto Kantata's new product: Kantata Connect.
- Meticulously designed frontend and backend portions of the web application from scratch, which was built on Ruby on Rails and PostgreSQL.
- Successfully delivered and managed the finished application internally and externally to clients in need of the integration platform.

EDUCATION

Bachelor of Science in Computer Science, Specialization in Information

University of California, Irvine • 09/2016 - 03/2020 • GPA: 3.51

SKILLS

Hard Skills: Ruby, Ruby on Rails, Python, C++, PostgreSQL, PHP, HTML, CSS, Bootstrap, JavaScript, Kubernetes, Kanban, Git

Soft Skills: Conflict Resolution, Teamwork, Innovation, Client-Focus, Adaptability, Communication, Observation, Planning, Empathy